

## **INTEGRATED QUALITY, PREVENTION, AND ENVIRONMENTAL POLICY**

For more than 60 years, INDUSTRIAS IBAIONDO, S.A. has been a benchmark in hydropneumatic tanks, expansion vessels, and water hammer arrestors. As a result of our expertise and effort, we are currently present in more than 70 countries worldwide.

We are an industrial company whose activity focuses on the design, manufacture, and distribution of pressure vessels under our own brand for the plumbing, heating, and water supply markets.

With the aim of building trust, adding value to the entire distribution chain, and contributing to the well-being of society, we manufacture a wide range of reliable products at competitive prices, using materials of proven quality and drawing on our deep technical knowledge.

We offer close and fast service to all our customers and other professionals in the sector.

### **MANAGEMENT COMMITMENT**

INDUSTRIAS IBAIONDO, S.A. embraces continuous improvement, a process-based approach, and risk-and-opportunity-based thinking as principles governing all its activities. We integrate quality management, occupational health and safety, and environmental protection into our business strategy.

### **OUR BRAND**

- Maintain and strengthen the Ibaiondo brand and a proven product range.
- Comply with applicable legal, regulatory, and other requirements subscribed by the organization regarding quality, occupational health and safety, and the environment.

### **OUR PRODUCTS**

- Offer reliable, high-quality products that meet the needs and expectations of customers, installers, and users.

### **OUR SERVICE**

- Maintain a permanent orientation toward customers, installers, and users, fostering relationships of trust and loyalty.
- Continually improve the effectiveness and efficiency of processes and the Integrated Management System.

### **PEOPLE AND THE MANAGEMENT MODEL**

- Pay maximum attention to our human resources, promoting their training, qualification, professionalism, consultation, and participation in a suitable work environment.
- Adopt the principles of the Advanced Management Model, Sustainability, and Corporate Social Responsibility.
- Protect the environment, including pollution prevention, by promoting the efficient use of resources and the continuous improvement of environmental performance.
- Provide safe and healthy working conditions for the prevention of injuries and health deterioration by eliminating hazards and reducing occupational health and safety risks.

All of this is aimed at ensuring the satisfaction of customers and other interested parties, establishing the framework for defining and reviewing the objectives of the Integrated Management System.